

WASTE MANAGEMENT TRASH SERVICE

Residential Trash, Garbage & Recycling Pickup FAQs

Get answers to frequently asked questions about residential trash pickup.

- **When does the garbage truck come for pickup in my area?**
The day and time of trash pickup in your area will depend on a number of factors. As a WM customer, you can easily access your [pickup schedule](#) and view your truck's ETA in your My WM account.
- **When do I put my carts or bins out for weekly curbside pickup?**
Wheel your carts to the street and place them curbside by 6 a.m. on your collection day. Do not overload carts; the lids must close completely. Overage fees may apply to overfilled carts. Make sure that all trash and debris is in the cart. Garbage or waste left beside carts may not be collected.
- **What items can I put into the trash?**
The following items are included in everyday trash. These items can be placed in your curbside totes, bins, cans or containers.
 - Diapers
 - Disposable razors
 - Cactus and palm branches
 - Cat litter and pet feces
 - Glassware and ceramic dishes/cups
 - Hoses and wire
 - Juice boxes/pouches
 - Non-fluorescent light bulbs
 - Sheet glass (windows, mirrors, etc.)
 - Foam cups or packing materials
 - Treated wood (painted, stained, etc.)
- **What items do NOT go into the trash?**
The following hazardous household waste items should NOT be treated as everyday garbage and should NOT be disposed of curbside, in your totes, bins or carts:
 - Batteries
 - Electronics

- Fluorescent light bulbs
- Paint and paint cans
- Used motor oil and filters
- Prescription medications

Waste Management has drop-off locations across the United States and in Canada. Visit one of these [locations](#) to properly dispose of your aforementioned household hazardous waste.

- **What items and materials are recyclable?**

Check out our [Recycling 101 page](#) for a list of recyclable/non-recyclable materials plus tips and information on recycling in your home. For quick reference, the following common items should be recycled, provided they're clean and dry.

- Bottles and cans
- Paper
- Cardboard

- **What items and materials are NOT recyclable?**

Non-recyclable materials should be placed in your standard trash receptacles. Be certain that your trash cans, containers, bins or carts are not overloaded and that their lids can close all the way. Additional fees may apply for overfilled or contaminated containers.

Typically, items below cannot be recycled via curbside recycling programs. For more information on recyclable and non-recyclable materials, check out our [Recycling 101 page](#).

- Plastic bags (these can often be returned to a local grocery store)
- Ceramic dishes, cups and glassware
- Juice boxes/juice pouches
- Foam cups or packing materials
- Windows, mirrors, sheet glass

WM provides drop-off locations across the United States and in Canada. Visit one of these [locations](#) to dispose of extra-large or bulky non-recyclable items in a proper and responsible manner. Bulky items are those that are too big or heavy for your regular trash container or bin.

- **How do I get a new WM container, tote or bin for my home?**

WM customers can [connect with us](#) via phone, email or live chat to repair or replace a WM container.

- **How do I dispose of a used mattress or old toilet? Can I schedule a bulky pickup?**

"Bulky" and large-item pickups are available to certain WM customers. Terms, fees and conditions may apply. WM customers can easily schedule bulky pickups from their My WM account.

Items considered bulky include:

- Appliances, TVs and electronics
- Household furniture
- Scrap metal
- Tires — up to 4 car or light-truck tires separated from rims
- Yard trimmings — bundled for composting

WM has a drop-off location near you. Visit the nearest [drop-off location](#) to properly dispose of extra-large

Hillside At Stony Creek Homeowners Association
303-979-1472